



Unlinked Passenger Trips (UPT)	Ridership by Month												
	Jul-2025	Aug-2025	Sep-2025	Oct-2025	Nov-2025	Dec-2025	Jan-2026	Feb-2026	Mar-2026	Apr-2026	May-2026	Jun-2026	Totals
Fixed Route	39,173	40,279	51,750	56,711	53,543	55,614							297,070
Demand Response	27,595	25,707	30,936	31,240	24,951	25,091							165,498
Demand Taxi*	29,160	26,866	30,472	30,711	25,255	25,608							168,072

\*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area.

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												
	Jul-2025	Aug-2025	Sep-2025	Oct-2025	Nov-2025	Dec-2025	Jan-2026	Feb-2026	Mar-2026	Apr-2026	May-2026	Jun-2026	Average
Fixed Route	100%	100%	100%	100%	98%	100%							100%
Demand Response*	95.3%	95.2%	95.0%	95.4%	94.9%	93.6%							94.9%

\* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2025			Aug-2025			Sep-2025			Oct-2025			Nov-2025			Dec-2025		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	107,657	35,886	3	99,137	49,569	2	91,566	45,783	2	94,691	31,564	3	81,802	-	0	92,653	92,653	1
Demand Response	176,456	176,456	1	168,554	84,277	2	176,401	58,800	3	182,713	182,713	1	151,236	-	0	159,108	53,036	3
	Jan-2026			Feb-2026			Mar-2026			Apr-2026			May-2026			Jun-2026		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route																		
Demand Response																		

-- = No breakdowns occurred in month for this mode.

\* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.