MONTACHUSETT REGIONAL TRANSIT AUTHORITY (MART) MEETING MINUTES OF MAY 19, 2020 DONE REMOTELY

I. Call to Order

The meeting was called to order at 10:33 a.m.

ADVISORY BOARD MEMBERS PRESENT: (constituting a quorum)

| Mayor Dean Mazzarella | Leominster |
|--------------------------------------------|-------------|
| Mayor Stephen DiNatale | Fitchburg |
| Trevor Beauregard (representing Mayor) | Gardner |
| Dick Maki (representing Selectmen) | Sterling |
| Robert Pontbriand (representing Selectman) | Ayer |
| Kenneth F. Troup (representing Selectmen) | Bolton |
| Selectperson Heather Billings | Westminster |
| Jan Robbins (representing Selectman) | Ashburnham |
| Shaun Suhoski (representing Selectmen) | Athol |
| | |

ADVISORY BOARD MEMBERS ABSENT:

| Selectperson Phyllis Luck | Lunenburg |
|-------------------------------------------|-------------|
| Alexandra Turner (representing Selectmen) | Lancaster |
| Corey Harju (representing Selectman) | Ashby |
| Selectperson Barbara Anderson | Winchendon |
| Anthony Ansaldi (representing Selectmen) | Littleton |
| Ryan Ferrara (representing Selectmen) | Boxborough |
| Tim Bragan (representing Selectman) | Harvard |
| Ryan McLane(representing Selectmen) | Hubbardston |
| Roland Hamel (representing Selectmen) | Royalston |
| Alyson Toole (representing Selectmen) | Stow |
| Carter Terenzini (representing Selectman) | Templeton |
| No Representative | Shirley |
| No Representative | Hardwick |

STAFF PRESENT:

Mohammed Khan, Bruno Fisher, James Sluss, Bonnie Mahoney, Jessica Lashua, and Keary Connors

GUESTS PRESENT:

George Kahale MRPC Phil Rocca Management of Transportation Service

II. General Comments

Bruno Fisher informed the Board that during this pandemic we have kept most of services up and running and ridership in down about 50%.

III. Approval of Minutes from January 14, 2020 Meeting

RESOLUTION- Mayor Stephen DiNatale of Fitchburg moved that the Advisory Board of the Montachusett Regional Transit Authority approves the January 14, 2020 minutes as presented. The motion was seconded and passed unanimously.

IV. Financial Matters

A. Status of State Funding

Bruno Fisher stated that MART has received \$5.9 million in State funding. For FY2021 there is no State budget as of right now but there will probably not be an increase for next year. The RTA's will probably stay level funded.

B. Status of Federal Funding

Bruno Fisher stated MART has received \$3.65 million in Federal funding from 5307. We also received \$10.3 million from the CARES Act due to Covid 19 Pandemic. This money is on top of the \$3.65 million we have already received. MART will use the CARES funding to help offset the loss of revenue since MART has not been able to charge fares since the pandemic started.

James Sluss informed the Board that FY2020 will be balanced with no deficit. The numbers on the budget look different than any year because the Brokerage has lost almost \$50 million. This loss is because of the pandemic. We do not know when programs will come back.

C. Finance Committee Update

1. Presentation/Discussion/ Recommendation of FY21 Budget

RESOLUTION- Robert Pontbriand of Ayer moved that the Advisory Board of the Montachusett Regional Transit Authority approve the FY2021 budget as presented by the Administrator. The motion was seconded and passed unanimously.

- V. Operational Services
 - A. Transit Operation System-wide Status
 - 1. Fixed Route Services Changes and Modifications

| System-wide Trends | | | | Current Reporting inclduing First COVID-19 Month | | | |
|-----------------------------------|------------|-----------|--------------------------------|--------------------------------------------------|-----------|-----------|--------------|
| 8 Month Data (July thru February) | | | 9 Month Data (July thru March) | | | | |
| | FY20 | FY19 | % Difference | | FY20 | FY19 | % Difference |
| Fixed Route | | | | Fixed Route | | | |
| Ridership | 373,363 | 368,587 | 1.30% | Ridership | 404,711 | 414,287 | -2.31% |
| Revenue | 431,159 | 408,926 | 5.44% | Revenue | 454,603 | 463,995 | -2.02% |
| Miles | 664,769 | 708,464 | -6.17% | Miles | 740,320 | 795,796 | -6.97% |
| Hours | 39,834 | 41,663 | -4.39% | Hours | 44,347 | 46,970 | -5.58% |
| Demand Response | | | Der | Demand Response | | | |
| Ridership | 64,266 | 68,788 | -6.57% | Ridership | 70,120 | 77,680 | -9.73% |
| Revenue | 193,853 | 201,401 | -3.75% | Revenue | 202,985 | 230,705 | -12.02% |
| Miles | 608,671 | 582,586 | 4.48% | Miles | 655,998 | 656,442 | -0.07% |
| Hours | 28,278 | 28,423 | -0.51% | Hours | 30,522 | 32,014 | -4.66% |
| Agency Service | | | A | Agency Service | | | |
| Ridership | 86,774 | 92,681 | -6.37% | Ridership | 92,195 | 103,812 | -11.19% |
| Revenue | 2,036,713 | 2,121,818 | -4.01% | Revenue | 2,174,351 | 2,375,616 | -8.47% |
| Miles | 638,982 | 672,650 | -5.01% | Miles | 682,135 | 755,241 | -9.68% |
| Hours | 33,928 | 36,309 | -6.56% | Hours | 36,211 | 40,628 | -10.87% |
| Council-on-Aging | | | Co | Council-on-Aging | | | |
| Ridership | 78,868 | 75,878 | 3.94% | Ridership | 84,987 | 85,184 | -0.23% |
| Revenue | 53,261 | 53,595 | -0.62% | Revenue | 57,126 | 59,842 | -4.54% |
| Miles | 431,413 | 423,762 | 1.81% | Miles | 463,936 | 475,011 | -2.33% |
| Hours | 36,356 | 33,466 | 8.64% | Hours | 39,355 | 37,420 | 5.17% |
| COVID- | 19 Impacts | (February | r thru April) | | | | |
| | FY20 | FY19 | % Difference | | | | |
| F | ixed Route | e | | | | | |
| Ridership | 93,697 | 143,122 | -34.53% | | | | |
| Revenue | 85,188 | 180,308 | -52.75% | | | | |
| Miles | 216,982 | 255,338 | -15.02% | | | | |
| Hours | 13,143 | 15,445 | -14.91% | | | | |

2. General Ridership Data and Trend

Service Changes & Modifications

Pre COVID-19 Service Changes (for better efficiency and cost savings):

Boston & Worcester Shuttle Loop times have been adjusted to more accurately reflect their duration and times.

Boston Shuttle -3 loops per day have been reduced to 2 loops due to low ridership. There is single run in the morning and afternoon.

Wachusett Shuttle – 3 loops were eliminated from this route due to low ridership.

Devens Regional Shuttle - the evening loop and weekend service is On-Demand and performed by taxi.

COVID-19 Service Changes (due to reduced demand and ridership): Effective 3/17:

Route 4 running summer service hours

Route 6 does not go to Fitchburg High School
FSU Supplemental Shuttle has been suspended for the rest of semester
Supplemental Service has been suspended for the rest of semester
Effective 3/18:
Littleton-Westford Commuter Shuttle suspended until further notice
Effective 3/19:
Route #11, Intercity Bus, Boston & Worcester Shuttles suspended until further notice
Devens Regional Shuttle service on-demand only
Wachusett Shuttle reduced to 4 loops daily
B. Brokerage Operation System-wide Status

1. General Ridership Data and Trend

Bruno Fisher stated the Brokerage service has dropped about 45%-50%. The only service still consistency running in PT1 Mass Health services all other services have been canceled.

VI. Other Business

RESOLUTION-Shaun Suhoski of Athol moved that the Advisory Board of the Montachusett Regional Transit Authority approves to continue to not charge fare due to the Covid 19 Pandemic. The motion was seconded and passed unanimously.

Bruno Fisher informed the Board the first phase of construction in Ayer, Depot Square, is underway. This phase is sidewalks, handicap parking and a turnaround.

Ken Troup of Bolton asked about the centralized dispatching grant and if there are any changes in the current budget to Council on Aging funding. Bruno Fisher informed him the Council on Aging funding has not changed and the centralized dispatching grant has been put on hold because of the pandemic. Once the Councils on Aging are up a running again we will start working on this centralized dispatch grant.

VII. Adjournment

The meeting adjourned at 11:04 a.m.